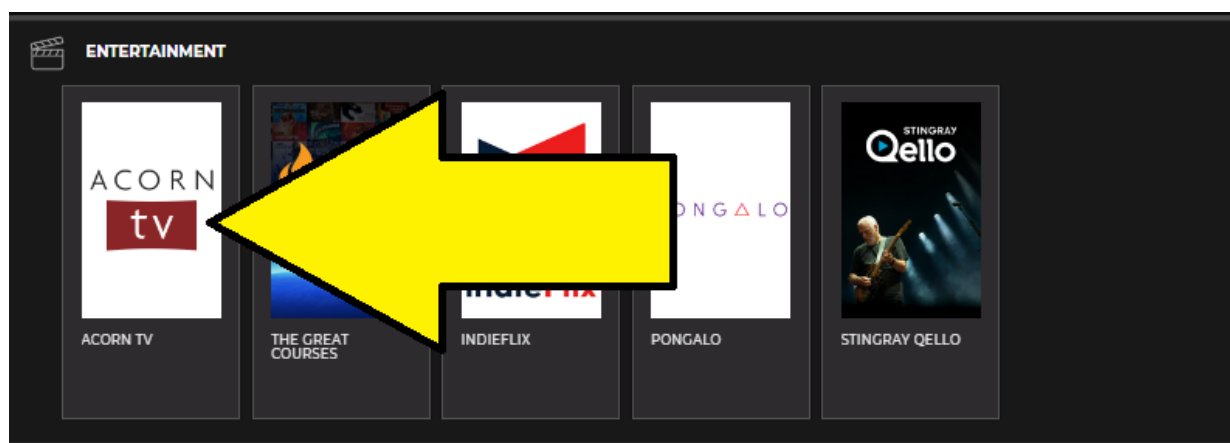
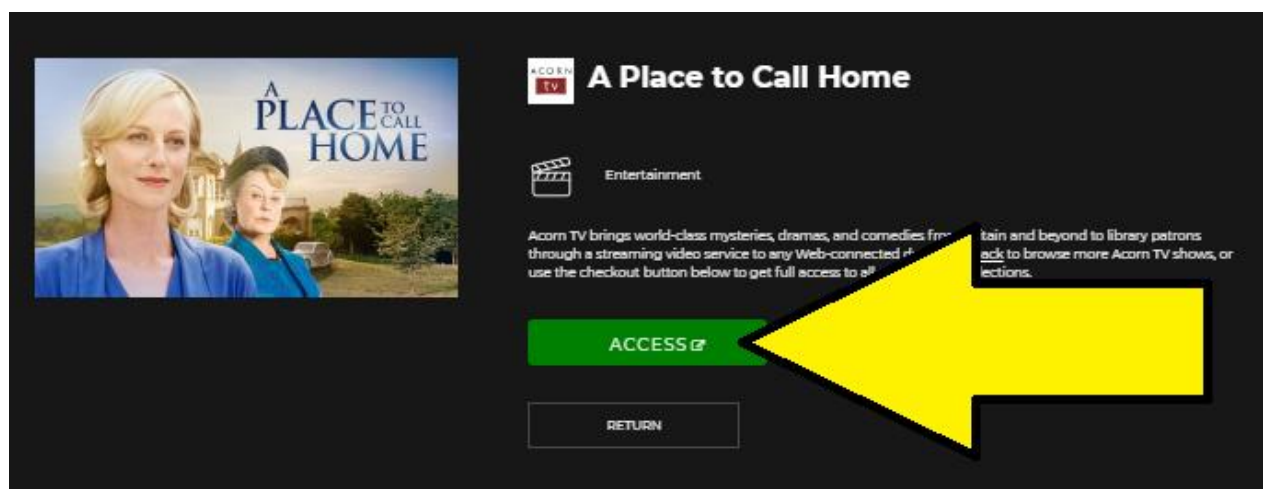


There is a known issue that sometimes occurs after users sign into RBDigital & select Acorn, a message may appear prompting the user to sign in or select a free trial. The following instructions will help you work around this problem until RBDigital and Acorn are able to resolve the issue. If you run into any problems or have any other access issues with RBDigital, please let us know by e-mailing [reference@thehowe.org](mailto:reference@thehowe.org) or calling 603-643-4120 during business hours. We are here to help you.

- Sign into the RBDigital mobile app or your library's RBDigital website and select **"Acorn TV"**.



- Select any show and Click **"Checkout"**. *Please note that it does not matter which show is selected, all titles will redirect you to Acorn TV's page.*
- This will renew your 7-day access to the Acorn TV Service.
- If the Checkout button is gray, please click Sign In in the top-right corner before proceeding.
- If the service is already active, it will display **"Access"** instead of Checkout.
- Click **"Access"** to continue to Acorn TV.



- Select **Access Acorn TV**.

**ACORN**TV

## Welcome back to Acorn TV

An Acorn TV account is already associated with your email address  
You can watch Acorn TV for 7 days for free with access from your local library.

[ACCESS ACORN TV](#)

[FORGOT YOUR PASSWORD?](#)

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- Select **LOG IN** in the upper-right hand corner.

The screenshot shows the Acorn TV website interface. At the top left is the Acorn TV logo. In the top right corner, there are two buttons: "LOG IN" and "START FREE TRIAL". The main banner features the text "kim catrall don mckellar SENSITIVE SKIN Season 1" and a quote: "Catrall has never been better" -The Guardian. Below the quote, it says "AVAILABLE NOW". A large yellow arrow points to the "LOG IN" button. At the bottom, there is a "MOST POPULAR" section with a "View all >" link and four movie posters: "MYSTERY ROAD", "Queens of Mystery", "DEAD STILL", and "GOLD DIGGER".

- Enter the **email address** and **password** associated with your **RBdigital account**.

**ACORN TV** [START FREE TRIAL](#)

## Welcome to Acorn TV

Please use your current Acorn TV e-mail and password.

Sign In

E-Mail

Password (case-sensitive)

[Sign In](#)

[FORGOT YOUR PASSWORD?](#)

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